

Tungsten TotalAgility

Product Summary

TUNGSTEN
AUTOMATION

Product Summary

Tungsten TotalAgility

The power of AI.
The simplicity of low-code.
The speed of automation.

Accelerate to a Positive Outcome

Tungsten TotalAgility® accelerates high-value business journeys such as new customer onboarding, claim processing, loan automation, citizen service provision, supplier management and more. TotalAgility orchestrates individual touchpoints in those journeys, for example the gathering or sending of documents or the digital signing of new contracts, and cuts latency between the touchpoints.

TotalAgility delivers more value by orchestrating your human and digital workforces, optimizing the effectiveness of both. It intelligently automates touchpoints that previously required human intervention and can remove the need for analog and paper-based interactions entirely.

By accelerating high-value business journeys, TotalAgility increases customer satisfaction, improves operational efficiency and gives you a competitive advantage.



TotalAgility Core Capabilities

TotalAgility drives successful workflow automation by bringing together the systems, capabilities and people needed to complete a process in ways that dramatically boost productivity and efficiency.

Document Intelligence: TotalAgility brings its market-leading cognitive capture capabilities to the hands of business analysts and non-technical users to solve content-centric challenges, including classification and extraction from financial documents, contracts, forms and other information-intensive documents. Your organization can accelerate information-intensive workflows by applying cognitive capture and artificial intelligence to unstructured data in order to automate and extract information and unlock data insights.

Connected Systems: Bringing together your business systems across internal and external business processes, TotalAgility lets you streamline data across your operations, bringing new, innovative business models to market—faster.

Process Orchestration: TotalAgility makes it simple to add and manage digital workforce capacity on-demand, with the flexibility and agility you need to scale and optimize service levels. This frees up bandwidth so your people can move away from mundane, repetitive tasks and focus on high-value, strategic work, improving employee satisfaction and productivity.

Embedded Artificial Intelligence: The AI embedded in TotalAgility hyper-accelerates your automation efforts and gives customers more flexibility in how they want to analyze content and more power to process and understand complex unstructured documents. With no coding required, you can easily deploy advanced Natural Language Processing (NLP) and Machine Learning (ML) technologies to think, act upon and interpret data for uses such as content classification, summarization, sentiment analysis and more.

Low-Code: Low-code enables business users and citizen developers to build smarter and configure solutions on TotalAgility. Low-code is achieved on the platform by providing intuitive design, preconfigured functionalities, components of services and simplified integration with third-party applications. In addition, the TotalAgility designer features a drag and drop interface for creating solutions and facilitating the configuration of business logic (rules, forms, conditions, loops, etc.).

“Tungsten TotalAgility breaks down the traditional walls. We’re now able to talk about a broad spectrum of offerings—with benefits such as accelerating new customer onboarding and improving collaboration throughout the entire lifecycle of a transaction. It elevates the value from just ‘cost savings’ to helping our clients also grow revenues. In short, TotalAgility is a game changer for us and our clients.”

Peter Oritz

Technical Director, Capital Capture

Deploy in the Cloud or On-Premises

TotalAgility provides a versatile, modern, open architecture and is specifically designed to give organizations the flexibility to deploy either on-premises or in the cloud with these deployment options:

The Tungsten Cloud

Rely on Tungsten to take care of the installation and configuration of the systems that support TotalAgility, by subscribing to the TotalAgility Cloud service running on Microsoft Azure. Get started developing your intelligent automation application immediately without the hassle of installing and configuring hardware and software. Achieve faster time to value, increased scalability and business agility, lower cost and reduced IT dependency.

Docker container

Simplify and accelerate deployment of your TotalAgility software and projects by creating and deploying a Docker container into any Docker-supported on-premises or cloud-based environment.

Your premises

Deploy and manage TotalAgility on your own premises to empower your employees, customers and suppliers to cognitively capture unstructured content, and automate and orchestrate the processes that use that content.

Install TotalAgility on-premises or in your preferred cloud, and service multiple tenants with a single TotalAgility installation. TotalAgility’s multi-tenanted architecture ensures each tenant’s data and application configuration stays completely isolated from other tenants on the same system. Efficiently provide cognitive capture services to multiple internal departments, or offer cognitive capture services to your customers.

Off-the-shelf flexible integration

TotalAgility offers a variety of pre-built connectors, web services and synthetic API methods that allow customers to accelerate implementation of their solution and leverage and extend their existing software assets.

Design for Compliance, Security and Agility

TotalAgility Designer is an easy-to-use visual environment that supports high productivity application development. It supports modeling, design, analysis, simulation and testing of high-quality customer engagement processes. Control and compliance goals can be met by designing processes to ensure enforcement of policy, procedure and regulation. Secure external credential storage in the cloud protects sensitive data. Business agility goals can be met by enabling process flexibility at execution time, so key interactions can be orchestrated while processes are “in-flight.”

UX-Driven Productivity and Improvements

The TotalAgility Workspace delivers the right work to the right person at the right time, enabling people to engage in process execution in a manner appropriate to their role. Process participants work efficiently, effectively, intelligently and transparently, and can participate in process improvement as they innovate daily with customers, partners and others.

Process Optimization

TotalAgility enables manual and automatic intervention in in-flight business processes, so they quickly adapt to changing circumstances. TotalAgility can react to events and changes in context, throughput, capacity and workload. As exceptions occur or case-by-case differences in requirement must be handled, TotalAgility can automatically respond with new processes and/or empower knowledge workers to intervene productively.

Discover more about Tungsten TotalAgility at www.TungstenAutomation.com

About Tungsten Automation

Tungsten Automation, formerly Kofax, is the global leader in intelligent automation solutions with a trusted legacy of nearly 40 years, with a team of 2,000+ employees in 40 countries, serving 25,000+ global customers. Our dedication to innovation and customer success has earned us industry recognition, including being named a leader in Intelligent Automation (IA), Intelligent Document Processing (IDP) and Process Orchestration by top analysts. We are trusted to help businesses gain unprecedented efficiencies and reduce costs through AI-powered workflow automations that propel their businesses into the future.

To learn more, visit www.TungstenAutomation.com

www.TungstenAutomation.com

